



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Sc. DEGREE EXAMINATION - MEDICAL SOCIOLOGY.

SECOND SEMESTER – APRIL 2013

SO 2804 - HUMAN RESOURCE MANAGEMENT IN HOSPITALS

Date : 29/04/2013
Time : 9:00 - 12:00

Dept. No.

Max. : 100 Marks

SECTION-A

Answer the following in 30 words each:

(10x2=20 marks)

1. Define hospital
2. What are the objectives of NHRM?
3. Write a short note on the role of an HR manager.
4. What do you mean by Training?
5. Who is a consumer?
6. Define housekeeping.
7. What are called as waste sharps?
8. State the meaning of Performance Appraisal.
9. What is a microbiological waste?
10. What is meant by off-the job training is given?

SECTION-B

Answer any Five of the following in about 300 words each:

(5x8=40 marks)

11. What are the health services provided through Five Year Plan?
12. How do you evaluate the effectiveness of training?
13. Provide the classification of liquid waste and anatomical waste.
14. Describe the Line and Staff Responsibilities in Management Development.
15. Do you think Hospital Administration is necessary for providing effective health care services?
Explain
16. Enumerate the importance of bio-medical waste management
17. How do you classify the hospital based on ownership?

SECTION – C

Answer any TWO of the following in about 1200 words:

(2x20=40 marks)

18. Describe the History of the Indian Hospitals.
19. Explain the role of Human Resources Management in hospitals.
20. Discuss the provisions of medical negligence and deficiency of services.
21. Examine the process of training and development in hospitals
